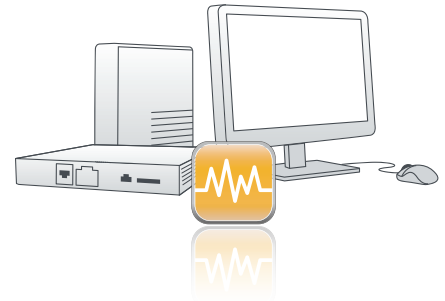


## DSL is high-performance broadband with reliability your business can count on.

DSL services provide download speeds up to 20 Mbps over a nationwide, multi-redundant private network that optimizes performance and security. DSL is an ideal broadband solution for small and medium-sized businesses that download large files or use the Internet extensively, as well as branch offices and remote workers. We offer a variety of DSL service options to meet the unique needs of your business.



### Lineshare ADSL

Allows information to flow asymmetrically up to 6 Mbps/768 Kbps for quicker email delivery and file downloading.

### Dedicated ADSL

Gives you the speed, reliability, and throughput of ADSL without phone service from a local phone company (dedicated line).

### SDSL

A dedicated line service that offers a symmetrical data transfer rate, typically up to 1.5 Mbps with guaranteed 99.9% uptime and 24-hour Mean Time To Repair (MTTR).

### IDSL

Integrated DSL enables businesses in isolated areas to get symmetrical speeds of 128-144 Kbps with uptime guarantees.

Depending on the service, we offer service level agreement (SLA) uptime guarantees as high as 99.9%. Each service is professionally installed by a skilled technician and comes with valuable free features, including fixed IP addresses so you can host your own website or email server and run a virtual private network (VPN).

### Benefits

Speed you need

High-performance network

Service level agreement guarantee

24 / 7 / 365 Support

## DSL Optimized for Business

### Features Chart

|  | ADSL   | ADSL/ADSL2   | SDSL  | IDSL  |
|--|--|--|---|---|
| Speed Down/Up in Mbps                    | 1.5/.128<br>1.5/.384<br>1.5/.768<br>3.0/.384<br>3.0/.768<br>6.0/.768 | 1.5/.384<br>1.5/.768<br>3.0/.384<br>3.0/.768<br>6.0/.768<br>10.0/1.0<br>15.0/1.0<br>20.0/1.0 | .208/.208<br>.416/.416<br>.784/.784<br>1.0/1.0<br>1.5/1.5           | .128-.144   |
| Service Level Agreement (SLA) Guarantees | None, best effort service  | 99% uptime, 36-hour mean time-to-repair  | 80% of advertised speed, 99.9% uptime, 24 hour time-to-repair       | 80% of advertised speed, 99.9% uptime, 24 hour time-to-repair       |
| IP Addresses                             | Bridged connection with up to 8 static IPs, Limited to 10 IPs total  | Bridged connection with up to 8 static IPs, Limited to 10 IPs total                          | Bridged connection with up to 8 static IPs, Limited to 10 IPs total | Bridged connection with up to 8 static IPs, Limited to 10 IPs total |
| Phone Service Required?                  | Yes  | No   | No  | No  |
| 24 / 7 / 365 Live Support                | Yes  | Yes  | Yes   | Yes   |
| Online Account Management                | Yes  | Yes  | Yes   | Yes   |
| 30-Day Satisfaction Guarantee            | Yes  | Yes  | Yes   | Yes   |

### Advantages

#### End-to-End Nationwide Infrastructure

Our privately managed MPLS network provides exceptional performance, total redundancy, and the flexibility to deliver true voice Quality of Service.

#### Complete Service Portfolio

We offer a full range of business broadband, voice, MPLS, VPN, and security services.

#### Unbeatable Experience

We've been serving businesses with innovative communications services for 16 years.

#### Superior Customer Support

Our friendly technical experts respond quickly and efficiently 24 / 7 / 365.