



MegaPath DS3 Service

Fast Speeds & Reliability

DS3 service delivers peak broadband speeds and unsurpassed reliability to put your business in front.

More and more businesses are seeking high-bandwidth Internet solutions for corporate data access, WAN connectivity, and performance-intensive applications. A DS3 (T3) connection provides maximum performance and service availability backed by superior service level agreements and an expert customer support team.

Mission-critical Internet Access

Achieve new levels of performance with four symmetrical speed options from 20 Mbps to 45 Mbps. DS3 service delivers the bandwidth capacity your business needs to grow, and we go the extra mile to ensure a great experience – from site surveys and installation to maintenance.

Service Level Agreements

We stand behind your DS3 service with an aggressive service agreement (SLA) that includes Mean Time To Repair (MTTR), installation interval, and data delivery targets. Go to www.megapath.com/sla to review our SLAs.

Professional Installation

An expert technician conducts two appointments – a site survey to determine inside wiring needs and a return visit to your office to install your equipment and DS3 service. You don't have to worry about a thing.

24/7/365 Support

Our specialized team of DS3 support experts provides a fast response whenever you need it. We can even dispatch repair technicians after hours, on weekends, and on federal holidays to keep your business operating.

Benefits

- ▶ Extreme Speed
- ▶ Reliability
- ▶ Expert Support
- ▶ 24/7/365 Support
- ▶ Industry-leading SLAs



Features	Details
Connection	Industry standard DS3 loop—not multiple T1 lines.
Speed	Full and Fractional DS3 up to 45 Mbps
Service Level Agreement	The following service level targets are financially backed by available invoice service credits: <ul style="list-style-type: none"> ▶ Mean Time To Repair (MTTR) ▶ Data delivery ▶ Installation interval within 30 calendar days for 1.5 Mbps or 3.0 Mbps
IP Addresses	Choose either network address translation (NAT) with one fixed public IP address and 253 usable private IP addresses, or five fixed public IP addresses. More IP addresses are available for an additional fee.
Installation	Professional installation of DS3 service includes two technician visits: <ul style="list-style-type: none"> ▶ Site survey appointment—Once an order has been booked and approved, a technician will visit the customer site to determine cabling requirements and where the CPE should be installed. ▶ Installation appointment—A technician will perform needed inside wiring, install equipment, and verify the service.
Support	Expert DS3 support team available 24x7, even on weekends and holidays.
Account Management	The online management tool makes it easy to check your order status, update your account, and pay your bill at any time.
Availability	DS3 service is available in select areas throughout the country. Check with a sales representative for exact locations.

The MegaPath Advantage

Complete Service Portfolio

We offer a full range of business voice, data, security and hosted IT services.

Proven Expertise

We've been serving businesses with innovative communications services since 1996.

One provider. One bill.

Reduce the time, cost and complexity of managing multiple providers and bills.

Experienced Customer Support

Our knowledgeable technical experts respond quickly and efficiently 24/7/365.