With MegaPath Receptionist, your organization can give callers a personal, human touch every time they call.

MegaPath Receptionist enables a telephone attendant or receptionist to monitor phone status for selected employee phones and efficiently manage incoming calls. Receptionists can opt to manage calls using a desk phone (with added sidecars as needed) or by using the MegaPath Receptionist Console.

**Browser-based Call Management**

The Receptionist Console is an intuitive, browser-based app that streamlines live call handling. Users can route calls, perform announced and unannounced transfers, set up impromptu three-way conferences, and more. Receptionist Console features and benefits include:

- Line status indicator lets receptionist see availability of contacts to aid in call handling
- Intuitive search and graphical controls streamline call management
- Customizable options for grouping monitored phones
- Simple interfaces for provisioning monitored users as well as setting up and changing speed dial codes.

**Features**

**Context-based Controls.**
To simplify and streamline call handling, Receptionist Console controls are context-based—they appear only when the action they represent can be taken.

**Options to Suit your Business Needs.**
Monitor up to 30 lines with the SMB version. Or, up to 200 lines with the Enterprise version.

**Flexible Access.**
Access Receptionist Console through the MegaPath Customer Portal or via MegaPath Voice Manager.

**The MegaPath Advantage**

**End-to-End Communications Solutions**
MegaPath offers a range of business-ready Unified Communications and Business Phone offerings designed for business including Hosted VoIP (Hosted PBX) with Unified Communications, Call Center, and SIP Trunking.

**Superior Voice Quality**
Our voice network achieves 99.999% availability, providing customers with the highest level of reliability in the industry.

**Proven Expertise**
We've been serving businesses with innovative communications services since 1996.

**Experienced Customer Support**
Our knowledgeable technical experts respond quickly and efficiently 24/7/365.