



MegaPath Receptionist Call Handling with a Human Touch

With MegaPath Receptionist, your organization can give callers a personal, human touch every time they call.

MegaPath Receptionist enables a telephone attendant or receptionist to monitor phone status for selected employee phones and efficiently manage incoming calls. Receptionists can opt to manage calls using a desk phone (with added sidecars as needed) or by using the MegaPath Receptionist Console.

Browser-based Call Management

The Receptionist Console is an intuitive, browser-based app that streamlines live call handling. Users can route calls, perform announced and unannounced transfers, set up impromptu three-way conferences, and more. Receptionist Console features and benefits include:

- ▶ Line status indicator lets receptionist see availability of contacts to aid in call handling
- ▶ Intuitive search and graphical controls streamline call management
- ▶ Customizable options for grouping monitored phones
- ▶ Simple interfaces for provisioning monitored users as well as setting up and changing speed dial codes.

Features

Context-based Controls.

To simplify and streamline call handling, Receptionist Console controls are context-based—they appear only when the action they represent can be taken.

Options to Suit your Business Needs.

Monitor up to 30 lines with the SMB version. Or, up to 200 lines with the Enterprise version.

Flexible Access.

Access Receptionist Console through the MegaPath Customer Portal or via MegaPath Voice Manager.

The MegaPath Advantage

End-to-End Communications Solutions

MegaPath offers a range of business-ready Unified Communications and Business Phone offerings designed for business including Hosted VoIP (Hosted PBX) with Unified Communications, Call Center, and SIP Trunking.

Superior Voice Quality

Our voice network achieves 99.999% availability, providing customers with the highest level of reliability in the industry.

Proven Expertise

We've been serving businesses with innovative communications services since 1996.

Experienced Customer Support

Our knowledgeable technical experts respond quickly and efficiently 24/7/365.