



MegaPath T1 Service

Fast and Reliable

Keep your business connected and your employees productive with T1 service designed specifically for business-critical performance.

T1 service from MegaPath provides reliability, industry-leading service level agreements and a range of speeds so you buy only the service you need.

High-Performance Bandwidth

T1 broadband is the preferred choice for businesses with mission-critical Internet service requirements. We can also bond multiple T1 lines into seamless connections up to 12x12 Mbps, providing robust connectivity for businesses that:

- ▶ Use bandwidth-intensive applications
- ▶ Transmit large volumes of data, images or video
- ▶ Run their own Web, email, database or application servers
- ▶ Push the limits of their existing multi-megabit Internet access service

Service Level Agreements

We stand behind our T1 service with 24/7/365 technical support and an industry-leading service level agreement (SLA) that includes installation timeframe, data delivery targets, service availability and Mean Time to Repair.

Professional Installation & Support

A trained professional will install your service. We even dispatch repair technicians after hours, on weekends and on federal holidays to keep your business operating.

Proactive Monitoring

This optional advanced service enables MegaPath to constantly check the status of your network to maximize availability of your service and minimize the mean time to restore your connectivity, should an issue arise.

Benefits

- ▶ Designed for Business
- ▶ Competitive Pricing
- ▶ Reliability
- ▶ 24/7/365 Support
- ▶ Satisfaction Guarantee



Features Chart

FEATURES	DETAILS
Connection	Each T1 connection is provisioned with an industry-standard DS1 loop.
Speed	Eight speed options: 1.5, 3.0, 4.5, 6.0, 7.5, 9.0, 10.5, and 12.0 Mbps
Proactive Monitoring	Enables MegaPath to identify and resolve your network issues 24/7/365—often before you are aware of them.
Managed Failover (Optional)	Automatically detects access issues with primary data connections and immediately switches to an alternate wireline connection or a secure 3G/4G wireless broadband service to keep your business operational.
Equipment	Purchase a business-class router and it's warrantied for one year; rent a router and it's warrantied for the life of the product. Or use your own equipment if it meets our requirements.
Service Level Agreement	Our service level targets are backed by invoice credits. Visit megapath.com/sla to review our SLAs. <ul style="list-style-type: none"> ▶ Monthly service level availability ▶ Mean Time to Repair ▶ Data delivery and network delay ▶ Installation SLA based on circuit speed
Installation	We facilitate professional installation and set-up of your T1 service.
Support	Specialized, dedicated support 24/7/365. A dedicated T1 field support team will respond after hours, on weekends and on federal holidays in the event of an outage.
Account Management	The self-service portal makes it easy to check your order status, update your account information, access support and pay your bill at any time, from wherever it's convenient.

The MegaPath Advantage

Complete Service Portfolio

We offer a full range of business voice, data, security and hosted IT services.

Proven Expertise

We've been serving businesses with innovative communications services since 1996.

One provider. One bill.

Reduce the time, cost and complexity of managing multiple providers and bills.

Experienced Customer Support

Our knowledgeable technical experts respond quickly and efficiently 24/7/365.

